

# Pet Claim Form

## If Your Pet Has Died

Send your completed claim to [claimform@animalfriends.co.uk](mailto:claimform@animalfriends.co.uk)  
If you have any questions, you can call **0344 557 0300**

**animal  
Friends**  
Pet Insurance Experts

### 1. ABOUT YOU

Policy number:

Policyholder's name:

Contact number:

Email address:

Policyholder's address & postcode:

  
  
  

### 2. ABOUT YOUR PET

Pet's name:

Pedigree name (if applicable):

Pet's date of birth:

D	D	M	M	Y	Y	Y	Y
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Male:  Female:

Pet's breed:

When did you get your pet?:

D	D	M	M	Y	Y	Y	Y
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How much did you pay or donate for your pet?

£

Was your pet a rescue? Yes:  No:

The amount we can pay is based on what you paid for your pet and the age of your pet. If you didn't pay anything or donate any money for your pet, you won't be able to claim under this benefit.

### 3. CLAIM DETAILS

When did your pet die?

D	D	M	M	Y	Y	Y	Y
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How did your pet die?

If your pet was ill, what date did you first notice they were unwell?

D	D	M	M	Y	Y	Y	Y
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Do you have proof of how much you paid for your pet?

Yes:  No:

How much did you pay for the cremation of your pet?

*This applies to Lifetime £10,000 and Lifetime £18,000 policies only.*

£

We need your vet's details so that we can ask them for your pet's full medical history.

Current vet practice/branch and phone number:

Previous vet practice/branch and phone number:

### 4. SUPPORTING INFORMATION

**Please include with your claim form:**

- A copy of your pet's proof of purchase if you have it.
- A copy of your pet's pedigree certificate, if applicable.
- If your pet died in an accident, please tell us how the accident happened on a separate sheet
- A copy of the receipt for cremation, if applicable. *Lifetime £10,000 and Lifetime £18,000 policies only.*

### 5. SENDING US YOUR CLAIM

Please send us your fully completed claim form. We aim to process your claim within 5 working days following receipt of all required information.

**Please make sure you:**

- Complete and sign the claim form.
- Include all supporting information.
- Keep copies of the documents you send for your records.

The completed form and documents should be sent to [claimform@animalfriends.co.uk](mailto:claimform@animalfriends.co.uk)

or posted to

**Animal Friends Insurance Services Ltd,  
1 The Crescent, Sunrise Way, Amesbury,  
Wiltshire, SP4 7QA**

### 6. YOUR DECLARATION

**I confirm that the information I have provided is correct and that the documents I have provided are exact copies of the originals.**

**I also confirm that there is no other insurance that would cover this claim.**

I agree that Animal Friends Insurance can talk about this claim with:

- Any vet.
- Any professional involved with treating my pet.
- Any individual that may be involved with this claim.

Print name:

Please sign here:

Date:

D	D	M	M	Y	Y	Y	Y
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Claims will be paid into the account that your premiums were collected from.

If you pay your premium annually please give us your current account details below:

Account holder's name:

Account Number:

Sort Code:

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