

## MoneySuperMarket Offer Terms & Conditions – £40 e-voucher

Animal Friends Insurance Services Limited (“Animal Friends”) customers will be deemed to have accepted these terms and conditions and agreed to be bound by them, when participating in this promotion.

- Eligible customers may claim the offer of a £40 e-voucher after purchasing a cat or dog Lifetime, Max Benefit, or Time Limited insurance policy from Animal Friends.
- The promotion is limited to **one** £40 e-voucher per customer, even if more than one eligible cat or dog policy is purchased.

### To qualify for the offer:

- **you must have purchased your Animal Friends insurance policy from MoneySuperMarket (or via their email marketing campaign) between 4<sup>th</sup> November 2025 and 5<sup>th</sup> January 2026 (dates inclusive).**
  - **your policy must have been active for a minimum of three (3) months from the policy start date (the “Qualifying Period”).**
  - **your policy must have been paid for in full (if paying annually), or at least three premium payments must have been made (if paying monthly)**
  - **you must have not cancelled or requested a cancellation of the eligible cat or dog policy within the Qualifying Period.**
- Once you have qualified for the offer, please allow up to 14 days to receive an email with an access link to the voucher code to enable you to redeem your £40 e-voucher. The voucher code will be sent to the email address you have registered on your Animal Friends Insurance policy.
  - The reward email with the access link will be valid for 3 months from the date of the email. If the reward email containing the access link to your voucher code is the lost/misplaced, or caught in spam filters, Animal Friends will not replace the reward email.
  - Blackhawk Network restrictions also apply, please check the terms and conditions at [T&Cs | Hawk Select](#) for further information.
  - The voucher code is non-transferable and there is no cash alternative.
  - Animal Friends will take all reasonable measures to identify and decline fraudulent purchases; this includes but is not limited to; matching customer details to public platforms where we have been made aware of the publication of materials attempting to defraud or gamify our promotions.
  - Any personal data shared by you will be processed in accordance with the and Animal Friends privacy policy: <https://www.animalfriends.co.uk/privacy-policy/> and BlackHawk Network Privacy Policy <https://blackhawknetwork.com/privacy-policy>
  - To be eligible for this promotion you must:
    - live in the UK
    - be over 18 years of age

- We will aim to respond to any questions or queries regarding this offer via [info@animalfriends.co.uk](mailto:info@animalfriends.co.uk) within two weeks.
- Animal Friends reserves the right to cancel this promotion or amend these terms and conditions at any time, with reasonable notice.
- Animal Friends is not liable for any loss or damage suffered by you in connection with the promotion.
- Animal Friends reserves the right to refuse to award the voucher code to anyone in breach of these terms and conditions.
- The decision of Animal Friends, in all matters under its control, is final and binding, and no correspondence will be entered into about our decision.
- Promotor: Animal Friends Insurance, No.1 The Crescent, Sun Rise Way, Solstice Park, Amesbury, SP4 7QA.
- These terms and conditions and this promotion are governed by English law. If any participants to this promotion wish to take court proceedings, then they must do this within the courts in the United Kingdom.